

# COMBOTRONICS, INC.

2800 Lock & Dam Road \* Inola, Oklahoma 74036

918-543-3300 \* 800-331-5941 \* Fax-918-543-3310

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## TO CLAIM A WARRANTY

Combotronics, Inc. warrants its standard rebuilds to be free from defect in workmanship and materials under normal conditions for a period of 90 days or the OEM warranty, whichever is longer, from the date of installation up to one (1) year.

If you return an item for warranty consideration, please follow these guidelines:

1. Before sending the item, contact Combotronics, Inc. at 1-800-331-5941 or (918) 543-3300 or fax (918) 543-3310 and request your Return Authorization (RA) Number. This number is required before Combotronics, Inc. can evaluate your item for warranty consideration.
2. Once you have obtained your RA number, your marketing representative will fax/e-mail a Return Authorization Form.
3. Combotronics, Inc. will evaluate your item, upon receipt, for warranty consideration and proceed as necessary. Please ship your item to:

Combotronics, Inc.  
2800 Lock & Dam Road  
Inola, Oklahoma 74036

Combotronics, Inc. warranty is void if failure or defect of the unit has resulted from accident, abuse, "cannibalization" of parts, catastrophic failure conditions, severe environmental exposure, misapplication, operation exceeding the rated capacities, negligence, contamination, improper calibration, improper storage, improper handling by the customer, unauthorized maintenance or repair, or if the Combotronics identification sticker has been removed or altered in any manner.

Limited Liability: Combotronics, Inc.'s sole obligation for warranted units is our option to return the fees paid or repair/replace any defective products. Under no circumstances shall Combotronics, Inc. be liable for any damages, including, but not limited to, any special, direct, indirect, incidental, exemplary, or consequential damages, expenses, business interruption, lost profits, savings, business information, or any other damages arising out of any repair/rebuild services or remanufactured goods of Combotronics, Inc.